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***Looking ahead to 2020***

***Strategic Performance Management Certificate***

Now enrolling for *Winter 2020!*

**Strategic Performance Management Certificate**



NCPP  
National Center for  
Public Performance



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SCHOOL



*Improve the efficiency and effectiveness of your efforts. Learn how performance management can transform your public or nonprofit organization.*

[WWW.PUBLICPERFORMANCE.ORG](http://WWW.PUBLICPERFORMANCE.ORG)

The new year is quickly approaching! Get a jump start on your 2020 professional development goals by registering for the Strategic Performance Management Certificate program. This ten-week, non-credit, online course is designed for individuals in public and nonprofit organizations (both leading executives and frontline employees), and citizens interested in measuring and improving the performance of their government and nonprofit service delivery organizations. Winter 2020 session begins January 21st!

**Learn More & Register Today!**

**Annual Public Performance Conference**

Announcing 2020 conference theme:  
*"Emerging International Best Practices in Public Performance Management"*

Set to take place in fall 2020, the conference will continue to examine cases at all levels of

# NCP 2020

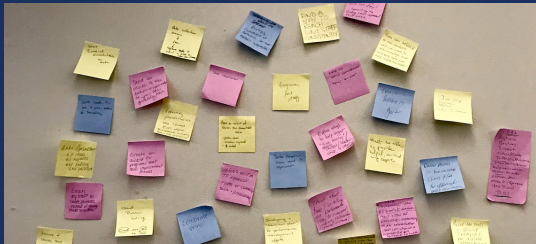
**EMERGING  
INTERNATIONAL  
BEST  
PRACTICES IN  
PUBLIC  
PERFORMANCE  
MANAGEMENT**

**STAY  
TUNED!  
MORE  
DETAILS  
COMING  
IN  
EARLY  
2020.**

NATIONAL CENTER FOR PUBLIC PERFORMANCE  
SUFFOLK UNIVERSITY-BOSTON  
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government and nonprofits, while highlighting performance management practices from around the world. Dates and more details coming soon!

## Highlights from 2019



In September, 120 practitioners, scholars, and students convened at our 12th Annual Public Performance Conference, Accelerating Public & Nonprofit Performance: Exceptional Cases of Enhanced Efficiencies, Imaginative Innovations and Important Impacts.

[Read More](#)



In April, public service professionals and academics explored the meaning and impact of inclusive civic engagement—the idea that better outcomes occur when more stakeholders are involved—at the second annual Public Service Symposium.

[Read More](#)

## News in the Field

### Building a Data-Driven Future: Digital Cities 2019 Revealed

By Patrick Groves

*"The winners of this year's Digital Cities Survey from the Center for Digital Government are those making smart investments in technologies from infrastructure and citizen engagement to data storage and cybersecurity."*

*Originally  
published on  
Governing*

### How Five Federal Agencies Fostered Innovation

by Courtney Bubl 

*"New report showcases initiatives including a procurement lab and virtual internship program."*

*Originally  
published on  
GovExec*

### Inside Innovate UK, the Government's 'innovation agency'

By Hannah Boland

*Originally  
published in The*

## Professional Development & Jobs

### Public Performance and Management Review Call for Manuscripts

Public Performance and Management Review (PPMR), the journal of the American Society of Public Administration's Section on Public Performance and Management invites manuscripts addressing a broad range of factors influencing the performance of public and nonprofit organizations and agencies (including best practices in measuring and evaluating performance, improving budget strategies, managing human resources, building partnerships, engaging citizens, and applying new technologies). More information is available [online](#) and by [email](#).



### Call for Submissions

How are you using data to shape your organization and create impact? [Share your story here](#) to be featured in an upcoming newsletter or on our website.



### Job Listings

[Strategic Planning & Performance Manager](#) - Budget & Management Services, City of Raleigh, NC

[Human Resources Performance Management Fellow](#) - Human Resources Department, County of San Mateo, CA

[State Administrative Manager 15](#) - GIS and Data Stewardship Manager - Environment, Great Lakes and Energy, State of Michigan

[Data & Performance Analyst](#) - Department of Innovation and Technology, City of Boston, MA



### Contact the NCPP

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