

CALL FOR PROPOSALS

EMERGING INTERNATIONAL BEST PRACTICES

13TH ANNUAL PUBLIC PERFORMANCE CONFERENCE



NATIONAL CENTER FOR PUBLIC PERFORMANCE
BOSTON - SEPTEMBER 24-25, 2020

The Conference Planning Committee (Conference Chair Prajapati Trivedi and Program Committee Marc Holzer, Aroon Manoharan, Mengzhong Zhang, Andrew Ballard, Lyle Wray, Patria de Lancer Julnes, and Mallory Sullivan) invites submission for presentations at the 13th Annual Public Performance Conference.

The Annual Public Performance Conference is a multi-day gathering of leading government and nonprofit performance management practitioners and scholars. Performance Management in government and nonprofits is a boundary-spanning public service and an integral component of sophisticated public sector agencies, on par with budgeting, human resources, technology, and other “core” departments. Its success is not dependent upon a one-size-fits-all approach, however. As evinced by the 2020 conference theme of *“Emerging International Best Practices in Performance Management,”* there are numerous strategies from diverse settings that public agencies may call upon to improve service delivery. This year’s conference will highlight cases from all levels of government and nonprofit organizations across the globe. A major goal of the conference will be to begin drafting model legislation that would require government performance measurement and reporting efforts.

The 2020 conference will feature multiple research and practice-oriented panels designed to convey the latest in public performance scholarship and insights that practitioners might apply in their own organizations. Examine, discuss, and network with performance management experts to discover compelling practices and research that can be utilized to maximize outcomes with minimal costs.

Individual panels will emphasize such themes as:

- The 2020s: Opportunities and challenges for a new decade of performance
- Strategic collaborations across levels of governance
- Performance & Democracy: Ethics, motivations, and competencies
- International perspectives on municipal performance management
- From technology to transparency: using customer-centric tools, e-governance, and digital measures to improve public satisfaction
- Case studies in generally accepted performance principles
- Operational and tactical issues in sustaining a performance initiative

Proposals for academic or practitioner presentations pertaining to performance management efforts in local, county, state, or federal government or nonprofit organizations are invited.

To apply, please submit a 250-400-word proposal on the submissions page. Those submitted by April 15, 2020 will receive priority attention and notification of status by April 30th. Proposals received after this date will be considered on a space-available basis. Please note that all presenters are required to register (a discounted registration rate of \$99 for the full conference is available) and are responsible for their own travel and lodging. Selections will be based upon alignment with conference themes and quality of research. Conference logistics and accommodation suggestions will be made available at www.publicperformance.org/conference.

About the National Center for Public Performance (NCPP): NCPP is a research and public service center at Suffolk University's Institute for Public Service. Devoted to improving performance in the public and nonprofit sectors, NCPP was founded in 1974 to serve as a vehicle for the study, dissemination and recognition of performance measurement initiatives in government. Previously located at Rutgers University, NCPP is directed by Professor Marc Holzer; Mallory Sullivan, Managing Director; Dr. Andrew Ballard, Conference Program Coordinator. Visit NCPP online at www.publicperformance.org.

Please submit your proposal here.