

INSTITUTE FOR PUBLIC SERVICE SUFFOLK UNIVERSITY



THE FUTURE OF PUBLIC SERVICE: ADVANCING THE CIVIL SOCIETY THROUGH PARTNERSHIP GOVERNANCE



MAY 31, 2018
8:00 a.m. - 4:00 p.m.



SUFFOLK
UNIVERSITY
BOSTON
SAWYER BUSINESS
SCHOOL

Sargent Hall
Suffolk University
120 Tremont Street
Boston, MA 02108
First Floor Function Room

2018 PUBLIC SERVICE SYMPOSIUM



AGENDA

- 8:00 - 8:30 Registration and Breakfast
- 8:30 - 9:00 Welcome and Opening Remarks
- 9:00 - 9:45 Keynote Address: Jane Pisano, Ph.D., Professor, Price School of Public Policy, University of Southern California; President, American Society for Public Administration (ASPA)
- 10:00 - 11:00 Panel One: The Future of Public Service & Partnership Governance
- 11:00 - 12:00 Panel Two: The Commitment to Public Service: Enduring and Evolving Trends
- 12:00 - 1:15 Lunch and Keynote Address: The Honorable Michael Dukakis, Former Governor, Commonwealth of Massachusetts; Distinguished Professor of Political Science, Northeastern University
- 1:30 - 2:30 Panel Three: Public-Private Partnerships in Practice
- 2:45 - 3:45 Panel Four: Partnership Governance: Perspectives from Greater Boston Nonprofit Leaders
- 3:45 - 4:00 Closing Remarks

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CONFERENCE CO-CHAIRS

Sonia L. Alleyne Nonprofit Advisor & Adjunct Faculty Member, Institute for Public Service, Suffolk University

Sonia L. Alleyne is originally from London, England. Ms. Alleyne currently serves as Nonprofit Advisor and Adjunct Professor for the Institute for Public Service at Suffolk University. Formerly, Ms. Alleyne served for 14 years as the Vice President and New England Regional Manager of Community Reinvestment for the Santander Bank Foundation, the ninth largest bank in the world. In this capacity, her responsibilities included managing and investing over one million dollars in grant support to numerous non-profit organizations throughout New England. Prior to joining the bank, Ms. Alleyne was the Director of Community Investment for seven years at the Massachusetts Affordable Housing Alliance.

Sonia is a graduate of Dorchester High School and received her Bachelor of Science Degree in Economics from Northeastern University. She also holds a Masters in Public Administration from Suffolk University. Sonia has been featured in many articles and on-line publications and is sought after thought leader in the area of philanthropy, board development and fundraising. She has been honored with numerous citations from the Massachusetts State Senate, the House of Representatives, and The Boston City Council. She has also received the Mayor's award for community service, in addition to numerous awards from Boston-area nonprofits and civic groups. She was appointed by Governor Deval Patrick to the Advisory Committee on Childhood Lead Poisoning Prevention Program and was appointed by former Governor William Weld to the Massachusetts Fair Plan where she served for six years. She is President of the Board of Youth Build Boston, a member of the Board of Overseers for the New England Aquarium, an Advisory Board Member of the Yawkey Boys & Girls Club in Roxbury, Board Member of the Dorchester Board of Trade, and Board Member of Greater Love Community Cares. She is also a member of the New England Blacks in Philanthropy. Sonia is a proud member of Greater Love Tabernacle in Dorchester. Sonia resides in the Melville Park area of Dorchester and is the proud mother of two beautiful daughters, Tyisha and Kayia and her precious grand-daughter Jai.

Brenda Bond, Ph.D. Chair, Institute for Public Service, Suffolk University

Brenda J. Bond, Ph.D. is Associate Professor and Chair of the Institute for Public Service at Suffolk University. Dr. Bond's area of expertise is comprehensive criminal justice and social policy change and collaborative approaches to community safety. She studies the structures, processes, and mechanisms that support the adoption and implementation of innovation and evidence-based practices. Her research expertise centers on multi-method, action research methodologies to describe and understand social and public policy implementation and impact. She is an active contributor to the PA Times.

Dr. Bond partners with municipal and state agencies across the country on organizational change and policy implementation. She serves as a Subject Matter Expert for the U.S. Department of Justice Bureau of Justice Assistance Smart Policing Initiative. Previously, Dr. Bond served as a Research Associate at Harvard's Kennedy School of Government in the Program in Criminal Justice Policy and Management, and has worked with and for the North Eastern Massachusetts Law Enforcement Council (NEMLEC) and the Lowell, Massachusetts Police Department.

Dr. Bond received her Ph.D. and a M.A. in Social Policy from the Heller School for Social Policy and Management at Brandeis University. She has a M.A. in Community Social Psychology and a B.S. in Criminal Justice, both from the University of Massachusetts Lowell.

Marc Holzer, Ph.D. Distinguished Professor, Institute for Public Service, Suffolk University

Marc Holzer's academic career began at the City University of New York's John Jay College as an Assistant Professor of Public Administration in 1971. He advanced through the academic ranks, achieving an Associate Professorship in 1975 and full Professorship in 1980. Holzer continued at John Jay College until mid-1989, when he joined Rutgers University at Newark. During his tenure at Rutgers he rose to become a Distinguished Professor of Public Administration in 2002; Board of Governors Professor of Public Affairs and Administration in 2006; and University Professor in 2016. In 2006, Holzer became the Founding Dean of the Rutgers University School of Public Affairs and Administration. In 2017, Holzer retired from Rutgers as an Emeritus Professor and joined Suffolk University's Institute for Public Service as a Distinguished Professor.

Throughout his tenure, Holzer has been actively involved in academic publications within the field. He is the founder and Editor in Chief of Public Performance and Management Review, Co-Editor of the American Review of Public Administration, and Editor in Chief of the journals Chinese Public Administration Review, and Public Voices: A Journal of Artistic, Humanistic, and Reflective Expression. He previously served as Editor in Chief of the International Review of Public Administration. Holzer is the founder or co-founder of a number of organizations, networks and publications, and has been recognized with over 20 awards for his contributions in the field of research, teaching and service. He is a Past President of the American Society for Public Administration, and currently chairs the ASPA Endowment supporting education in strong, effective and ethical public governance.

Susan H. Spurlock, JD Director, Public Policy and Practice Hub, Suffolk University

Susan H. Spurlock serves as the Director of the Public Policy and Practice Hub at Suffolk University. This initiative aligns public policy, public interest, and public service initiatives across the College of Arts and Sciences, the Sawyer Business School, the Law School, and the greater Boston community. Ms. Spurlock also serves as the Executive Director of the Ford Hall Forum at Suffolk University. The Forum is the nation's oldest continuously operating free public lecture series, whose mission is to foster an informed and effective citizenry and to promote freedom of speech through the public presentation of lectures, debates, and discussions. This year, Ms. Spurlock led a year-long series of programs under the *Before and After Charlottesville: Inclusion and Freedom in Dialogue* banner, Suffolk's response to the tragic events in Charlottesville, Virginia in the summer of 2017.

Prior to assuming these positions, Ms. Spurlock served as a Senior Fellow at the Suffolk University Moakley Center for Public Management. Among her other positions, Ms. Spurlock served as the Director of the Massachusetts Child Welfare Institute, the training, professional development, and professional education center at the Massachusetts Department of Children and Families. She also served as Associate Dean of the Northeastern University School of Education. Ms. Spurlock holds a B.S. in Education, *summa cum laude*, and a Juris Doctor degree, both from Boston University. She also has completed a Suffolk University Certificate in Human Service Leadership and Management.

KEYNOTE SPEAKERS



Jane Pisano, Ph.D.

**Professor, Price School of Public Policy, University of Southern California
President, American Society for Public Administration (ASPA)**

Jane Pisano joined USC in 1991 as dean of the School of Public Administration. During her nearly seven-year tenure, she led a major effort to strengthen the school academically at both the graduate and undergraduate levels. Annual gifts and grants more than doubled (from \$1.7 to \$3.6 million) and the endowment increased four-fold (from \$7.5 to \$31 million). In 1994, Dr. Pisano was appointed vice president of external relations and promoted to senior vice president in 1998. In this role, Dr. Pisano not only worked with the USC's chief management team, but was responsible for establishing and maintaining communal, public, governmental and alumni connections and relations. She and four other senior officers worked with and assisted the president of the university in essentially all significant decisions. Dr. Pisano engineered a community outreach program that was nationally recognized when USC was named "Time Magazine College of the Year" in 2000. She conceptualized and implemented the Good Neighbors campaign, which funds university/neighbor partnerships for neighborhood improvement. She led USC's participation with the Family of Five Schools in the University Park/Exposition Park neighborhood, as well as with two schools in the Health Sciences campus neighborhood, and helped organize the Kid Watch program.

Dr. Pisano also served as president and director of the Los Angeles County Natural History Museum for 14 years. Her top priority was to oversee the transformation of the Museum into an indoor and outdoor institution for the 21st century. This includes renovations to the 1913 Building (the Museum's original home) and the adjacent 1920s Building, a slate of new visitor amenities, five new permanent exhibitions and the Nature Gardens. In all, the transformation has improved more than 60 percent of the Museum's interior and with the Nature Gardens, doubled its programming space. Dr. Pisano holds a B.A. in political science from Stanford University and an M.A. and Ph.D.s in international relations from the Johns Hopkins University. She served as a White House Fellow (1976-77) for national security affairs at the National Security Council. In 1991, she was elected to the National Academy of Public Administration, where she formerly served as chair.



The Honorable Michael Dukakis

**Former Governor, Commonwealth of Massachusetts
Distinguished Professor of Political Science, Northeastern University**

Michael Stanley Dukakis was born in Brookline, Massachusetts on November 3, 1933. Dukakis graduated from Brookline High School (1951), Swarthmore College (1955), and Harvard Law School (1960). He served for two years in the United States Army, sixteen months of which he spent with the support group to the United Nations delegation of the Military Armistice Commission in Munsan, Korea.

Dukakis began his political career as an elected Town Meeting Member in the town of Brookline. He was elected chairman of his town's Democratic organization in 1960 and won a seat in the Massachusetts Legislature in 1962. He served four terms as a legislator, winning reelection by an increasing margin each time he ran. In 1970 he was the Massachusetts Democratic Party's nominee for Lieutenant Governor and the running mate of Boston Mayor Kevin White in the year's gubernatorial race which they lost to Republicans Frank Sargent and Donald Dwight.

Dukakis won his party's nomination for Governor in 1974 and beat Sargent decisively in November of that year. He inherited a record deficit and record high unemployment and is generally credited with digging Massachusetts out of one of its worst financial and economic crises in history. But the effort took its toll, and Dukakis was defeated in the Democratic primary in 1978 by Edward King. Dukakis came back to defeat King in 1982 and was reelected to an unprecedented third four-year term in 1986 by one of the largest margins in history. In 1986, his colleagues in the National Governors' Association voted him the most effective governor in the nation. Dukakis won the Democratic nomination for the presidency of the United States in 1988 but was defeated by George Bush. Soon thereafter, he announced that he would not be a candidate for reelection as governor. After leaving office in January 1991, Dukakis and his wife, Kitty, spent three months at the University of Hawaii where Dukakis was a visiting professor in the Department of Political Science and the School of Public Health. While at the University of Hawaii, he taught courses in political leadership and health policy and led a series of public forums on the reform of the nation's health-care system. There has been increasing public interest in Hawaii's first-in-the-nation universal health insurance system and the lessons that can be learned from it as the nation debates the future of health care in America.

Since June 1991, Dukakis has been a Distinguished Professor of Political Science at Northeastern University and Visiting Professor at the School of Public Policy at UCLA. His research has focused on national health care policy reform and the lessons that national policy makers can learn from state reform efforts. Recently, he and former U.S. Senator Paul Simon authored a book entitled *How to Get Into Politics—and Why* which is designed to encourage young people to think seriously about politics and public service as a career. Dukakis was nominated by President Clinton for a five-year term as a member of the Board of Directors of Amtrak, The National Railroad Passenger Corporation on May 21, 1998 and was confirmed by the Senate on June 25, 1998. He served a full five-year term on the Amtrak Board as Vice-Chairman.

Mike and Kitty Dukakis have three children: John, Andrea, and Kara, and are the proud grandparents of seven grandchildren.



PANEL 1: THE FUTURE OF PUBLIC SERVICE & PARTNERSHIP GOVERNANCE

Dan Ahern President, Clarus Group

F. Daniel Ahern, Jr., President of Clarus Group, has a long record of mission-driven, results-oriented leadership in government and national professional organizations. For more than 30 years, his career has been devoted to strengthening performance, integrity, and accountability in the public and nonprofit sectors.

His expertise spans a broad array of issues, including public and nonprofit management and governance, public procurement and privatization, and corruption prevention. Dan has directed interdisciplinary teams of analysts, lawyers, engineers, and investigators in numerous policy analyses, management reviews, performance audits, and investigations. He has also led the development and implementation of professional training and certification programs. He has been a speaker at national and regional professional association meetings; has served on the editorial boards of *Public Administration Review*, *Public Integrity Annual*, and *Chinese Public Administration Review*; and has been an article reviewer for *Public Budgeting and Finance*.

Prior to co-founding Clarus Group, Dan served as the First Assistant Inspector General for Management in the Massachusetts Office of the Inspector General, an independent state agency mandated to prevent and detect fraud, waste, and abuse in government. He has also been a performance auditor for the Virginia General Assembly, an independent consultant to state agencies in Massachusetts and Virginia, and an adjunct professor at Clark University and at Northeastern University, where he has taught courses on nonprofit organization and management, personnel administration, and public administration.

Dan is a Fellow in the National Academy of Public Administration, a Past President of the American Society for Public Administration, and a founder and Board member of the Association of Inspectors General. He is a Certified Government Financial Manager, Certified Inspector General, Certified Fraud Examiner, and Massachusetts Certified Public Purchasing Official. He holds a Master of Public Administration degree and a Bachelor of Arts degree from Northeastern University.

Wendy Haynes, Ph.D., Interim Assistant Provost, Global Engagement & Sr. International Officer, Bridgewater State University

Having served successfully as Interim Dean of the College of Graduate Studies at Bridgewater State University (BSU) for over two years, Dr. Wendy Haynes assumed the role of Interim Assistant Provost for Global Engagement and Senior Internationalization Officer on July 3, 2017. A tenured full Professor and former Graduate Coordinator of the Master of Public Administration (MPA) program (2004 - 2013), Dr. Haynes brings a rich background of public service leadership - as well as scholarship, teaching and consulting - to her new role. She has been an active member and leader on the Global Engagement Steering Committee at BSU, serves as Director of the Mandela Washington Fellowship Institute for Young African Leaders again this summer (2018), and has been involved with a number of successful international partnerships during her time at BSU.

Dr. Haynes is a seasoned "pracademic," having served in a variety of high-level state and local government positions across the United States. Always intrigued by systems for ensuring institutional accountability and sound strategic planning, she served for over thirteen years in the Massachusetts Office of Inspector General (OIG), most recently as First Assistant IG for Megaproject Oversight. While working full-time for the OIG, Dr. Haynes earned her doctorate in the Law, Policy, and Society Program at Northeastern University. She joined the Department of Political Science at BSU in 2004. In 2006, Dr. Haynes became president of the American Society of Public Administration (ASPA), the premier professional association for scholars and practitioners in the field of public administration. As she advanced through the ASPA leadership ranks over the next decade, Dr. Haynes honed her ability to work well with faculty, administrators, and community leaders. Under her leadership, the BSU MPA program earned accreditation by the National Association of Schools of Public Affairs and Administration (NASPAA) in August 2009 to become the first public program in Massachusetts to achieve that status. These and other accomplishments - including co-editing two books and many articles in peer-reviewed and other publications, serving two years as chair of the Graduate Education Council and co-chairing BSU's successful 2012 reaccreditation process - will significantly enhance the institution's global engagement initiatives.

Dr. Haynes currently lives on Cape Cod with her husband and contends that being a grandmother to Ronan, Beatrix, Liesel and Rose is without a doubt the best job ever.

Marc Holzer, Ph.D. Distinguished Professor, Institute for Public Service, Suffolk University

Peter Morrissey Senior Associate, The Volcker Alliance

Peter has worked for the Volcker Alliance since its founding in 2013, supporting its launch and the development of its organizational strategy and core programs. He currently provides project management and execution for the Alliance's flagship Public Service Excellence Program. Prior to joining the Alliance, Peter served as a Staff Analyst in Office of Management, Analysis, and Planning of the New York City Police Department. Peter holds degrees from Fordham University and the University of Cambridge, and is currently pursuing an MBA on the weekends as a Neubauer Civic Scholar at the University of Chicago Booth School of Business.

Moderated by

Brenda Bond, Ph.D. Chair, Institute for Public Service, Suffolk University



PANEL 2: THE COMMITMENT TO PUBLIC SERVICE: ENDURING AND EVOLVING TRENDS

Robert Shick, Ph.D. Adjunct Assistant Professor, John Jay College of Criminal Justice, City University of New York

Robert Shick, Ph.D. is an Adjunct Assistant Professor at John Jay College for Criminal Justice and a Visiting Professor at Rutgers–Newark School of Public Affairs and Administration (SPAA). He was formerly on the faculty of SPAA and Long Island University. Dr. Shick is the editor of the book, *Government Contracting*, Routledge Press, and is currently working on another book, *Human Services Contracting*. He has extensive experience as a senior administrator in New York City government in contracting-out of government services. Dr. Shick's research is in contracting-out and nonprofit management. He serves on the Editorial Boards of the *Journal for Health and Human Services Administration* and the *Journal of Administrative Services*.

Joshua Steinfeld, Ph.D. Assistant Professor, Old Dominion University

Dr. Joshua Steinfeld specializes in public procurement, contract management, and public-private partnerships. For the past 2 years, Dr. Steinfeld has led specialized cohorts of executives from the United States Navy to teach them about procurement, contracting, and PPPs. He also redesigned the Graduate Certificate program in public procurement & contract management at Old Dominion University, for which he serves as the Director; there are currently 60 students enrolled in the program.

Prior to joining Old Dominion University, Dr. Steinfeld was Visiting Instructor at the University of Central Florida School of Public Administration, and an Instructor at the Florida Atlantic University School of Public Administration, where he also served as a research associate in the NIGP sponsored Public Procurement Research Center.

Dr. Steinfeld has taught more than 30 undergraduate and graduate courses in public administration, including courses in public budgeting, finance, procurement planning, procurement law and ethics, contract administration, project management, nonprofit management, labor relations, public management, and organizational behavior. In 2017, Dr. Steinfeld was recognized by the Old Dominion University Strome College of Business as an E.V. Williams Research Scholar, in the specific area of Entrepreneurship, for his groundbreaking work in professionalism in public procurement and his focus in PPPs, a major area of focus for the College.

Moderated by

Amy E. Smith, Ph.D. Associate Professor, McCormack Graduate School, University of Massachusetts – Boston

Amy E. Smith is an Associate Professor and MPA Program Director in the McCormack Graduate School of Policy and Global Studies at the University of Massachusetts Boston. Her current research focuses on gender diversity in leadership in public sector organizations, career paths in public service, and issues of work-life balance. Dr. Smith also conducts research on teaching and mentoring in graduate education. Her work has appeared in journals such as the *Journal of Public Administration Research and Theory*, the *International Public Management Journal*, and the *American Review of Public Administration*. Dr. Smith serves on the editorial board for the journal, *Public Performance & Management Review*, and is active in the Public & Nonprofit Division of the Academy of Management and the Public Management Research Association. She holds a PhD in Public Administration and Policy from the University at Albany.

PANEL 3: PUBLIC-PRIVATE PARTNERSHIPS IN PRACTICE

Rosalin Acosta Secretary of Labor and Workforce Development, Commonwealth of Massachusetts

As Secretary of Labor and Workforce Development in Massachusetts, Secretary Acosta leverages her passion to make the world a better place for the next generation to ensure that workers, employers, and the unemployed have the tools and training needed to succeed in the Massachusetts economy. Prior to joining the Baker-Polito Administration, Secretary Acosta spent over thirty years in the banking industry and is known for her ability to drive positive performance outcomes aligned with a company's mission. She has been named one of Boston's Most Influential Women from the Women of the Harvard Club, El Planeta's Top 100 Most Influential Hispanics in Massachusetts, and Get Konneted's 100 Most Influential People of Color in Boston, to name a few.

Involved in many civic and community endeavors, Secretary Acosta is a recognized leader, public speaker and cultural ambassador on matters of diversity, motivating youth and Latino Leadership. The common strands that run through her life and career are leadership, mentorship, passion and success. Her work in her previous roles as Board member of The Boston Foundation, Board Overseer at Boston Children's Hospital where she was a founding member of Milagros Para Niño's, and Corporate Advisory Board member for the Boston Chapter of the Association of Latino Professionals for America (ALPFA) has touched the lives of many.

In addition to her non-profit work, Secretary Acosta was a Director and Planning Member of the Merrimack Valley Workforce Investment Board and was appointed a Northern Essex Community College Trustee by Governor Baker. Born in Cuba, she earned a Bachelor of Arts from Wesleyan University in Connecticut where she was a member of the Women's Varsity Ice Hockey Team. She is the proud mother of five children.

Sheila Dillon Chief of Housing and Director of Neighborhood Development, City of Boston

Sheila Dillon serves the City of Boston as Cabinet Chief of Housing and Director of the Department of Neighborhood Development (DND). As a member of Mayor Martin J. Walsh's Cabinet, she advises the Mayor on housing policy, small business development, legislation and community development issues. As DND Director, she oversees the management of the five program divisions within DND, including the Boston Home Center, Neighborhood Housing Development, Office of Business Development, Real Estate

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Management and Sales, and Supportive Housing. This work includes managing a staff of 150 and a budget of \$83 million, which includes federal grants from the U.S Department of Housing and Urban Development.

Prior to her appointment to the Mayor's cabinet, Dillon served as the Director of the Bureau of Rental Assistance at the Massachusetts Department of Housing and Community Development. In this role, she oversaw the Section 8 Program, the Massachusetts Rental Voucher Program, and many of the State's homeless programs. In addition, Dillon has held various positions at the City of Boston. She was Deputy Director of DND's Neighborhood Housing Division, Deputy Director of Housing for the Boston Redevelopment Authority and the Mayor's Housing Advisor. Prior to her work in government, Dillon was the Director of Real Estate at the Massachusetts Housing Partnership and the Director of Development for the Dorchester Bay Economic Development Corporation. Dillon received her undergraduate degree at from the State University of New York, an M.B.A. from Suffolk University, and a M.A. in Psychology from Pepperdine University.

Seth Grossman, Ph.D. Executive Director/CEO, Ironbound Business Improvement District

Seth A. Grossman, (Ph.D., Public Administration, Rutgers University-Newark, NJ) is the Executive Director of the Ironbound Business Improvement District (IBID) in Newark, New Jersey and President of Cooperative Professional Services, a consultancy which provides research, planning, and management services to Business Improvement Districts (BIDs). He was a senior planner with the City of Trenton, New Jersey and was designer and administrator of the Business Improvement District Program for the State of New Jersey. He is co-founder and past president of the New Jersey Managed Districts Association (NJMDA), an advocacy organization dedicated to the profession of business district management. He designed and directs the Rutgers University-Newark National Center of Public Performance's Institute of Business District Management and the online Business Improvement District Executive Management Certification Program.

His newest books are, "Partnership Governance in Public Management", "The Business District Improvement Movement and Its Management", "Awakening Our Humanity, and "The Neologist". His research is on public-private partnerships, partnership governance, business improvement districts, entrepreneurship and the rise of special districts.

Moderated by

Richard Taylor, JD Executive in Residence & Director, Center for Real Estate, Sawyer Business School, Suffolk University

Richard Taylor is Executive in Residence in Business Law and Director of the Center for Real Estate at the Suffolk University Sawyer Business School. Mr. Taylor currently serves as chairman of the Taylor-Smith Companies, where he manages multiple real estate business entities. He has development experience in the residential, retail, and commercial sectors of the real estate industry. Taylor is the former vice president of development at FMR Properties Inc., where he helped convert the old Commonwealth Pier in Boston Harbor into Boston's World Trade Center. In the 90s, Taylor joined Governor Bill Weld as his first secretary of transportation and helped reestablish rail service from Worcester to Boston and oversaw construction of the Ted Williams Tunnel and the Dudley Station Bus Terminal. He initiated construction of the new South Station Bus Terminal, the Old Colony Commuter Rail project, and the \$14 billion Big Dig project.

Mr. Taylor received his Juris Doctor from Harvard Law School and his MBA from Harvard Business School. He was a Rhodes Scholar at Oxford University and he received his BS from Boston University.

PANEL 4: PARTNERSHIP GOVERNANCE: PERSPECTIVES FROM GREATER BOSTON NONPROFIT LEADERS

Paul S. Grogan President & CEO, The Boston Foundation

Paul S. Grogan became the President and CEO of the Boston Foundation, one of the nation's oldest and largest community foundations, on July 1, 2001. Today, the Foundation has assets of over \$1 billion, and distributed \$135 million to nonprofit organizations in fiscal year 2017. Since coming to the Foundation, Mr. Grogan has boosted fundraising and launched high-impact initiatives in education, youth violence prevention, community development, health care and the arts, among others. Under Mr. Grogan's leadership the Foundation has become a highly influential civic convener on issues and challenges facing the City of Boston and the region.

Mr. Grogan joined the Boston Foundation from Harvard University, where he served as Vice President for Government, Community, and Public Affairs and as a Senior Lecturer at the Harvard Business School. Mr. Grogan spearheaded unprecedented University commitments to the community, including \$21 million for affordable housing and \$5 million for the Harvard After-School Initiative. He successfully transformed the University's previously poor relationship with the City of Boston, which paved the way for Harvard to double its property holdings in the Allston neighborhood. While at Harvard, Mr. Grogan founded "CEOs for Cities," a civic innovation lab and network of urban leaders and change agents from diverse sectors. CEOs for Cities holds semi-annual conferences and publishes cutting edge research on the nature of successful urban economies.

From 1986 through 1998, he was President and CEO of the nonprofit Local Initiatives Support Corporation (LISC), the nation's largest community development intermediary. During his term as President, LISC raised and invested more than \$3 billion of private capital in inner-city revitalization efforts across America. LISC also made vital contributions to a string of national policy successes, including the creation of the Low Income Housing Tax Credit, the establishment of the HOME program, the strengthening of the Community Reinvestment Act and the creation of the New Markets Tax Credit. Noted author and Dean Emeritus of the Columbia School of Journalism, Nicholas Lemann, has written that "Paul Grogan is one of the heroes of the community development movement."

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Mr. Grogan's passion for cities began in Boston where he served Mayors Kevin H. White and Raymond L. Flynn in a variety of staff and line positions. He headed Boston's neighborhood revitalization efforts in the early 1980s, where he helped pioneer a series of public/private ventures that have been widely emulated by other cities. These included the Boston Housing Partnership and the Boston Compact, a partnership between the city's corporate community and public school system. Mr. Grogan graduated with honors in American History from Williams College and holds a Master's degree in Administration from the Harvard Graduate School of Education. Williams College awarded Mr. Grogan a Bicentennial Medal for his leadership in inner-city revitalization efforts. He also holds honorary degrees from four area colleges. Mr. Grogan is a founder and director of The Community Development Trust (CDT), the nation's first real estate investment trust dedicated to affordable housing. Last year alone, CDT invested and leveraged nearly \$750 million to construct or preserve over 4,000 units of below market rate housing. Mr. Grogan is also a director of New Profit Inc. and a former trustee of both Williams College and the John S. and James L. Knight Foundation.

Josh Kraft President & CEO, Boys & Girls Clubs of Boston

Josh Kraft, Nicholas President and CEO, is in his 28th year of serving youth at Boys & Girls Clubs of Boston. Prior to accepting his current role in 2008, he was the Founding Executive Director of BGCB's Gerald and Darlene Jordan Club in Chelsea. For 15 years, he led the after-school program from the basement of a public housing development, until the current state-of-the-art building could be built.

Josh serves on the boards of Beaver Country Day School, Brigham and Women's Hospital, Camp Harbor View Foundation and Harvard Pilgrim Health Care Foundation. He is a co-chair of the Hate Crimes Task Force for Massachusetts and also an Overseer for Lasell College.

Concurrently, Josh is the President of New England Patriots Charitable Foundation where he oversees numerous initiatives, such as Game Change: The Patriots Anti-Violence Partnership, the Community MVP Awards and Celebrate Volunteerism.

He received his Bachelor's from Williams College, and his Master's in Education and Social Policy from the Harvard Graduate School of Education.

Melissa M. MacDonnell President, Liberty Mutual Foundation

Melissa M. MacDonnell is President, Liberty Mutual Foundation and Vice President, Liberty Mutual Insurance. Melissa manages Liberty Mutual's philanthropy program including the Liberty Mutual Foundation, employee giving and service; and executive speechwriting.

Melissa serves on the Board of Directors of Horizons for Homeless Children; and the Mayor's executive committee to End Homelessness among Youth and Young Adults in Boston and the Family Led Stability Pilot Leadership Committee; Melissa also serves as a volunteer ELL tutor at the Sudanese Community Center. Further, she serves on the Executive Forum for the BC Center for Corporate Citizenship; and is a Board Member on the Don and Marilyn Rodman Foundation

For fifteen years, Melissa served as a big sister for a girl from Germaine Lawrence, a residential treatment program for girls. Over the years, she has served as Vice Chair of the Urban League of Eastern Massachusetts and Mass Mentoring Partnership. She also has served on the Leadership Advisory Board for Rosie's Place, and as Chair of Faith and Action at United Way and on the board of Bruce Wall Ministries. She has helped chair record-breaking fundraisers for Big Sister Association, Whittier Street Health Center, Salvation Army and Community Servings, among others. Throughout her career, she has received the Legends Award from Partners for Youth with Disabilities, Women for Whittier Award, Big Sister's BFF Award, and she has been named to the Academy of Women Achievers by the YWCA, top 40 under 40, one of Boston's ten outstanding young leaders, and a participant in Boston Women Build in the Bayou.

Melissa earned her BS in finance with a concentration in Spanish from the University of Massachusetts Amherst, an MBA from the Carroll School of Management at Boston College and a Masters in Public Administration from the Harvard Kennedy School.

Darnell Williams President & CEO, Urban League of Eastern Massachusetts

A well-respected community leader, Darnell Williams is President and CEO of the Urban League of Eastern Massachusetts, a nonprofit organization providing services and programs in education, career and personal development and employment for African-Americans and other residents of color.

Mr. Williams earned his Master's degree in organizational development from Boston University after completing his undergraduate degree at American International College in Springfield, MA. Prior to joining the Urban League, Mr. Williams was Manager of Management Recruitment and Development at Massachusetts General Hospital (MGH) as well as a Diversity Consultant in private practice. Mr. Williams was President of the Springfield Branch of the National Association for the Advancement of Colored People (NAACP) and served as the President of the NAACP New England Area Conference. In 2011, the Urban League of Eastern Massachusetts paved the way for additional conferences of color to come to Boston by hosting the National Urban League's Annual Conference in Boston after a 35 year absence.

Moderated by

Sonia L. Alleyne Nonprofit Advisor & Adjunct Faculty Member, Institute for Public Service, Suffolk University

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The MPA program at Suffolk University's Institute for Public Service prepares students to be leaders in enhancing the responsiveness, efficiency, and effectiveness of public service organizations, while adhering to the democratic values of inclusion, egalitarianism, and respect for diversity.



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PUBLIC POLICY
& PRACTICE HUB

The Public Policy and Practice Hub, established in 2016, serves as a nexus for Suffolk University faculty, students, alumni, and community partners working in the public policy, public service, and public interest arenas. The Hub brings together a diverse range of public and nonprofit related activities, experts, events, opportunities, research, and resources throughout the university and the wider community and leverages Suffolk's deep roots in public affairs education, policy research, and public service to catalyze communication and collaboration aimed at addressing critical public problems.

Since its conception, the Hub has convened a series of robust, thought-provoking, and timely programs and conversations, exploring important policy issues and practices facing our nation. Scholars, including those visiting from other universities, as well as our own, have lectured on mental health, criminal justice, the prison pipeline, immigration, fair housing, racial and political gerrymandering, the phenomenon of NFL players taking a knee, forgotten slavery in the northern colonies, symbols and statues in public spaces, and on numerous other topics, all looking at important policy issues. Also, this year the Public Policy and Practice Hub led a year-long series of programs under the Before and After Charlottesville: Inclusion and Freedom in Dialogue banner, Suffolk's response to the tragic events in Charlottesville, Virginia in the summer of 2017.

The Hub also is the home of the Ford Hall Forum at Suffolk University. The Forum, founded in 1908, is the nation's oldest continuously operating free public lecture series, whose mission is to foster an informed and effective citizenry and to promote freedom of speech through the public presentation of lectures, debates, and discussions. Over the years, the Forum has hosted such notable speakers as Eleanor Roosevelt, Martin Luther King, Jr., Malcom X, Robert Frost, Ayn Rand, Angela Davis, Margaret Mead, Carl Sandberg, Doris Kerns-Goodwin, Henry Lewis Gates, Jr., Alice Walker, and John Lewis.

Upcoming Public Policy and Practice Hub events:

Monday, September 17, 2018, A Conversation with US Representative Joseph Kennedy on New Initiatives to Address Mental Wellness Among Professional Athletes

Thursday, September 27, 2018, David Paleologos, Director, Political Research Center, Suffolk University, will deliver a talk on the 2018 U.S. Congressional mid-term elections

Thursday, October 25, 2018, A panel discussion on New England's Seventeenth Century Past

For more information on the Public Policy and Practice Hub, contact Susan Spurlock at sspurlock@suffolk.edu

Thank you for joining us!

