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**NATIONAL CENTER FOR
PUBLIC PERFORMANCE
at Suffolk University**

**SEPT. 26TH-27TH, 2019
Boston, MA**

12TH

PUBLIC

PERFORMANCE

CONFERENCE



An impressive lineup of speakers and workshop facilitators came to Boston during the last week of September for two days of dialogue and sharing of best practices in public sector performance management.

Brian Elms (Change and Innovation Agency) provided the keynote address, entitled *The Real Story of Government Innovation: Are you in?* Presenters discussed such themes as innovative leadership in municipalities, the



case for government's use of data, digital governance around the world, the need for standardized performance principles, quantifying risk, and creating a culture of performance.

Participants representing 20 states plus the District of Columbia took part in the panels and participated in three workshops.



Unable to attend the conference? Miss a panel? [All presentations can be reviewed here.](#)

Stay tuned! We'll also be posting footage from the conference on our website soon.

Hoping to connect with someone you met at #NCCP2019? [Be sure to join the National Center for Public Performance LinkedIn group!](#)

[View Conference Archive](#)

News in the Field

Audit: Baltimore Data Losses Due to Insufficient Backups, Poor Internal Controls

By Lucas Ropek

[Read the full story at Governing](#)

Either agencies didn't follow cybersecurity protocols, or the protocols didn't exist — "both of which are unacceptable."

Data-Driven Health Care: Reaping Benefits Without Risking a Breach

By Faiz Shuja

[Read the full story at Security Boulevard](#)

As we approach the next decade of the 21st century, the fusion of the healthcare and technology markets shows no signs of slowing down.

Five things we learned at Oslo's innovation festival

At Oslo Innovation Week, audiences were told that ideas are not enough – it's time for action.

[Read the full story at apolitical](#)

Professional Development & Jobs

Marc Holzer Public Performance Symposium at ASPA Conference (April 3-7, 2020)

Dr. Marc Holzer is one of the of the preeminent scholars in public administration. He has a long and extremely distinguished career and has published high quality academic research in the area of public

performance measurement and improvement. He continues to mentor and nurture both emerging and established scholars which has had a significant and positive impact on the field of public administration. The American Society for Public Administration along with the Section on Public Performance and Measurement (SPPM) is pleased to invite individual's to submit proposals <https://aspanet.secure-platform.com/a/page/Conference1-copy> for presentation at the Marc Holzer Public Performance Symposium during this year's annual conference.

Submission Details: Paper proposals can be submitted through the ASPA Annual Conference submission website by selecting the Holzer Public Performance Symposium option as part of the submission process. SPPM will review and competitively select proposals, pending ASPA final approval. Based on the response, "best paper" and "best student paper" awards may be distributed. As an added benefit, authors whose proposals are selected will be encouraged to submit their research presentations to two peer-reviewed journals founded by Dr. Holzer: *Public Performance and Management Review*, the section's affiliated journal; and *Chinese Public Administration Review*, affiliated with the Section on Chinese Public Administration. Manuscripts should be submitted via www.tandfonline.com/mpmr and www.cpar.net respectively, subject to a blind peer review process. In addition to the manuscripts being original, unpublished work, and not under review elsewhere, they should focus on one of the three subject-areas below:

- 1. Performance Measurement Endurance:** The field of public administration has numerous examples that demonstrate the positive results and impact that performance measurement systems afford to government and residents. There are also negative examples where performance measurement initiatives were unsuccessful. *Public Measurement Endurance* will focus on closely examining the successful performance measurement initiatives and specifically, what has helped them endure over time.
- 2. Big Data for Performance Measurement:** Over the past decade, a great deal of research and interest has been spent on the topic of "Big Data." Phrases such as "large volumes of data" and "the ability to analyze and make comparisons," are analogous to the term Big Data. While it seems to capture a broad scope of concepts and ideas, it is unclear what distinguishes Big Data from data? *Big Data for Performance Measurement* seeks to uncover precisely what Big Data refers to in terms of performance measurement. An important subsequent question is, "What does it produce?"
- 3. How do Smart Cities Improve Public Performance, Innovation and Access?** As the capacity and speed at which information technology continues to grow, develop, and adapt, a positive outcome has been the advent of Smart Cities. A Smart City may be seen as one that heavily relies upon utilizes data to deliver services effectively and efficiently. *Smart Cities and Performance Improvement* will explore how Smart Cities are linked to public services, performance, and innovation. Relatedly, it will examine the extent to which people have a "voice" in access to services in Smart Cities.

The deadline for submissions is Friday, October 4, 2019.

[Learn more here.](#)

Public Performance and Management Review Call for Manuscripts

Public Performance and Management Review (PPMR), the journal of the American Society of Public Administration's Section on Public Performance and Management invites manuscripts addressing a broad range of factors influencing the performance of public and nonprofit organizations and agencies (including best practices in measuring and evaluating performance, improving budget strategies, managing human resources, building partnerships, engaging citizens, and applying new technologies). More information is available [online](#) and by [email](#).



Call for Submissions

How are you using data to shape your organization and create impact? [Share your story here](#) to be featured in an upcoming newsletter or on our website.



Job Listings

[Innovation Manager - Jefferson County, CO](#)

[Transformation and Innovation Director - Metropolitan Government of Nashville & Davidson County, TN](#)

[Supervisor, Performance Management - Los Angeles Homeless Services Authority, CA](#)

[Performance Management Coordinator - City of Sanford, FL](#)

[Chief Performance Officer - Missouri City, TX](#)



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