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Now enrolling for Winter 2020!

**Strategic
Performance
Management
Certificate**



*Improve the efficiency and effectiveness of your efforts.
Learn how performance management can transform your public or nonprofit organization.*

WWW.PUBLICPERFORMANCE.ORG

New Year, New Goals!

The new year is quickly approaching! Get a jump start on your goals for the new year by registering for the Strategic Performance Management Certificate program. This ten-week, non-credit, online course is designed for individuals in public and nonprofit organizations (both leading executives and frontline employees), and citizens interested in measuring and improving the performance of their government and nonprofit service delivery organizations.

[Register](#)

[Learn more](#)



In case you missed it...

All presentations and videos from the 12th Annual Public Performance Conference are available online. Revisit lessons from your favorite session or catch up on a panel or workshop you missed.

Be sure to stay tuned for details on the 13th Annual Public Performance Conference (to be held in fall 2020), which will be released soon!

[View Conference Archive](#)



Performance Measurement for Managing Local Government: Getting it Right by David Ammons now available for purchase

This book answers the persistent questions confronting everyone who has ever tried to design measures, refine measures, or make measures the management tools they are supposed to be.

[Learn more \(PDF\)](#)

News in the Field

Massachusetts Seeks to Boost Municipal Cyber-Resiliency
By Lucas Ropek

[Read the full story at GovTech](#)

"The commonwealth's new program, which is backed by state funding, will help communities develop effective cyber-response plans. Local governments, as well as states, often lack such concrete planning."

Asian cities risk stumbling 'zombie-like' towards digital dystopia
By Rina Chandran

[Read the full story at Thomson Reuters Foundation News](#)

"The increased use of data, facial recognition and closed-circuit television have sparked concerns over bias, security, privacy and surveillance in Asian cities."

Professor Praja Trivedi on Performance Management in Government

[Listen to the full story at IBM Center for The Business of Government](#)

"What keeps the government from being as effective as it can be (or should be)? How can performance management systems help government perform better? What more needs to be done? Join host Michael Keegan as he explores these questions and more with Prof. Praja Trivedi, author of Performance Management in Government: A Primer for Leaders."

Professional Development & Jobs

Public Performance and Management Review Call for Manuscripts

Public Performance and Management Review (PPMR), the journal of the American Society of Public Administration's Section on Public Performance and Management invites manuscripts addressing a broad range of factors influencing the performance of public and nonprofit organizations and agencies (including best practices in measuring and evaluating performance, improving budget strategies, managing human resources, building partnerships, engaging citizens, and applying new technologies). More information is available [online](#) and by [email](#).



Call for Submissions

How are you using data to shape your organization and create impact? [Share your story here](#) to be featured in an upcoming newsletter or on our website.



Job Listings

[Strategy, Communication and Performance Section Manager](#) - King County Dept. of Natural Resources and Parks, Seattle, WA

[Budget and Performance Analyst](#) - Commerce City, CO

[Innovation Project Manager](#) - Metropolitan Transit Authority of Harris County, Houston, TX

[Chief Information Officer](#) - Metropolitan Council, St. Paul, MN



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